

July 31,2020

Autumn Hoadley
3186 270th Street
Orient, Iowa 50858

To Whom It May Concern,

I am writing on behalf of all customers of Coon Valley Telephone Cooperative. I am recommending your support of allowing funds to help Coon Valley provide high speed reliable internet to all their rural customers so that the needs caused by COVID-19 can be met.

I am a teacher who had to go online for teaching and meetings this spring and summer. Since COVID-19 has become a part of our lives and we have more and more people working from home, I have noticed a great need for high speed internet. As a teacher, I may at some point be required to teach 100% online from home. This means I will have to conduct classes through Zoom and Google Meet.

If we would have to go to 100% online learning, it would be difficult for my household and many others to do so without high speed, reliable internet. My son attends high school classes and Southwestern Community College classes and we would both need to be online at the same time. When we are both trying to use Zoom or Google Meet in our house right now, speeds slow way down and one of us has to get off the internet. I heard from many parents that they can either work or kids can attend class Meets, but both cannot happen simultaneously because the speed of the internet is not high enough to withstand multiple users.

Thank you,
Autumn Hoadley

July 31, 2020

To Whom It May Concern;

I am writing this letter to inform you of the need we have for high speed reliable internet in rural Adair County. As a county supervisor, I am in contact with many families in the area. The biggest concern most families I have spoken to in our area is reliable fast internet that will work all the time while working from home. We have many residents in the county who are working from home and having to have Zoom video-conference meetings. Some have complained that the internet sometimes cuts out during these meetings.

Others have expressed concerns about the students in the area who may or may not have to go online for learning at one point or another during this school year due to COVID-19. When more than one person has to use the internet in a household speeds usually slow down and this can cause difficulties when Zoom meetings are needed for two or three people in the same household. The internet in our area is not as reliable as it once was, and I believe that may be due to the number of people needing to use it for work or even school.

Thanks for your consideration,

Jodie Hoadley
Adair County Supervisor

Coon Valley Coop Telephone Association
516 Sherman St.
Menlo IA, 50164

7/30/2020

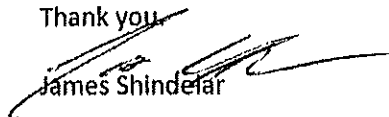
James Shindelar, CFP
2061 255th St.
Greenfield, IA 50849

To Whom It May Concern,

I have been a small business owner in rural Adair County Iowa for 35 years. My business is primarily managing money which requires me to spend hours on the internet. Everything I do from trading client accounts to downloading and uploading forms requires me to be on the internet. Additionally, this will only increase with time. There are days I can't get on the internet at all which forces me to use alternate methods of conducting business which are not at all efficient and may cause delays in transacting client orders.

In conclusion, high speed internet would greatly increase my business' efficiency which will in turn benefit my clients' overall experience.

Thank you,


James Shindelar

Jim Nelson

From: khpkr@mail.com
Sent: Friday, July 31, 2020 3:06 PM
To: jnelson@coonvalleytelco.com
Subject: Internet

To whom it may concern:

We have lived in the rural area of Adair county for several years and have a lot of trouble finding a good internet and cell phone provider. There are many times that we don't get our messages or phone calls, (missed call notification) until much later, if at all. So you can imagine how frustrating it is for us not to have a service we can rely on. We feel very out of touch with the technology of our times, because we have to use our cell phones as hot spots and well, you can imagine how well this works. Hit or miss at best, along with a huge data usage.

We would thoroughly enjoy being able to watch/stream good T.V. as well with the option of our local channels without having to pay extra to get what we want along with what we could care less about watching as well. I hope that we will be fortunate enough to get the opportunity to enjoy the conveniences of modern technology soon!

Sincerely,
Don & Kim Hoepker

Sent using the mail.com mail app

July 31, 2020

To whom this may concern:

I have lived in rural Adair county for the past 10 years, and during this time my family and I have been looking for a internet provider for our area with no luck.

We have tried different cell phone providers to try and be able to use our computers and iPads but the signal is so weak we are unable to continue use that way. We have to stand outside to talk on the phone or stand at the door to send a text.

We believe if high speed internet from Coon Valley internet was put in our area and other areas like ours, it would help all the people living in rural areas enjoy the things that people in town can. Streaming TV shows, searching for things on google, communication via FaceTime or zoom, and the young kids playing video games.

Sincerely
D.Hoepker

July 31, 2020

To Whom It May Concern:

My name is Angie Shindelar and I am a resident of Adair County in southwest Iowa. This fall I will begin my 33rd year as an educator. For the last several years I worked as a math consultant for Green Hills AEA. My position allowed me to work from home when I was not working directly with teachers and students. Due to challenges with internet speed, much of the work I needed to do on a daily basis was difficult. Engaging in virtual meetings and the projects I worked on requiring uploading and downloading content were major challenges. The internet speed was so slow that I could not lead a virtual meeting and often struggled even when I was only a participant. On days when I needed to work on projects, the time it took to upload/download content was so long that it was often impossible. There were many times when I would drive to one of our regional offices to get any significant work done.

When the pandemic caused schools and our offices to close, the need for reliable and faster internet was even more critical. I needed to be online for virtual meetings non-stop daily for several months. I had to drive to my adult children's homes 50 miles away each day to work from their homes. It is now nearly five months into the pandemic, and I continue with this arrangement at least three days a week. With the new school year approaching, I will likely have to continue to work from an alternative location in order to have reliable service.

The trend for companies allowing employees to work from home has been on the rise for several years. Reliable and fast internet speed has become, not just a luxury, but a necessity. I wholeheartedly support Coon Valley Co-op's efforts to bring better internet service to the rural residents of Adair County. It can't happen fast enough for me.

Sincerely,



Angie Shindelar
2061 255th St.
Greenfield, IA 50849